Noah Eisen

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EDUCATION

BACHELOR OF ARTS MAJOR, COMPUTER SCIENCE MINOR, MATHEMATICS

University of Michigan May 2016 Ann Arbor, MI Major GPA: 3.96 Cum. GPA: 3.87

LINKS

- github.com/ncteisen
- linkedin.com/in/ncteisen
- noaheisen.com

SKILLS

PROGRAMMING

Principal Languages C++ • C • Python • Kotlin Other Languages Android • Java • SQL Typescript • HTML • CSS Tools Git • Cursor • \vertstyle{TFX}

OTHER

Running • Biking • Climbing Skiing • Juggling • Magic Ceramics • Creative Writing Chess • Mountaineering

INTERNSHIPS

BLOOMBERG L.P.

May 2015 - Aug 2015 Full stack internship on the infrastructure team. Built internal tooling to help debug and kill processes running on production machines.

JUMP TRADING LLC

Jun 2014 - Aug 2014 QA internship. Wrote Python testing wrappers to validate code that interacts with the exchange. Authored and executed test suites against our live market feed system

WORK EXPERIENCE

FAIRE | STAFF SOFTWARE ENGINEER

Feb 2022 – Present | San Francisco, CA

Faire is an online wholesale marketplace that connects retailers and brands globally, empowering small businesses to compete with major retailers such as Amazon and Walmart. In a dynamic startup environment, my role has evolved significantly, with key achievements including:

- Authored technical vision document for Faire's payment systems. Initiated and drove critical projects, such as extracting a payment service and developing a SQL-based invariant validation system. These systems eliminated payment-related SEVs.
- Served as Senior Engineering Manager and tech lead for the Shipping team, overseeing 8–12 engineers. Developed a long-term technical strategy to optimize shipping costs and improve system stability. Delivered +0.25pp to contribution margin on ~\$2B GMV
- Led 5 person tiger team to build Volume Pricing (akin to airline loyalty programs) from design to launch in under two months.
- Drove org-wide cultural transformations across 300+ engineers by leading several cross-functional High-Performance Culture working groups, raising engineering standards and execution velocity.

WAYMO | SENIOR SOFTWARE ENGINEER

Feb 2019 – Feb 2022 | San Francisco, CA

Waymo is an Alphabet company focusing on the development of self-driving technology. I worked on the Fleet Infrastructure team where I was the tech lead for the OpsApp, an internal Android app that is used by 1000+ safety drivers daily. Some highlights include:

- Tech lead of 7 person team, including 3 engineers, a product manager, a product operations specialist, a technical program manager, and a UX designer.
- Received early promotion to Senior Software Engineer within first year of joining.
- Optimized data path from the self-driving car to the phone to achieve sub-300ms latency in support of streaming real-time telemetries to the safety driver.
- Designed the tooling that enables roadside assistance team to navigate to a self-driving car on public roads within minutes of an incident. Authored a patent on the subject (link).

GOOGLE | SOFTWARE ENGINEER

Aug 2016 – Feb 2019 | San Francisco, CA

gRPC is Google's next-gen RPC system, built from the ground up in open source. gRPC is a highly performant system built around a simple yet powerful wire protocol. The library provides idiomatic APIs in nine supported languages. Through **250+ pull request**, and even more internal changes, I have contributed mainly to gRPC's C core. I have also made significant contributions to the C++ and Python wrapped layers. Some highlights include:

- Created the team's internal benchmarking framework, automatic regression detection system, and performance dashboards.
- Migrated TensorFlow's distributed runtime to use gRPC internally at Google.
- Implemented connection-level monitoring feature for the C++ stack, which exports critical debugging data of live services and presents them in a simple HTML page.
- Coauthored proposal for the gRPC client retry system (link).
- Delivered a 40 minute tech talk at KubeCon; gRPC Performance; Tuning Applications and Libraries (link).